

- Teaching ESL & serving refugees since 2010
- ESL trainer
- Not an optimist



empowering community and faith-based organizations to promote literacy

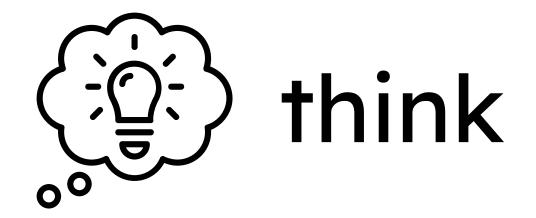
Matthew Johnston

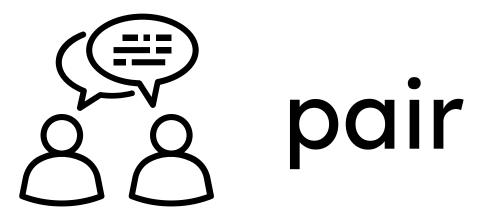




What is success?











better passionbrand milestone Incomemind

Self-discipline VISION

persistence VISION

attainment self-improvement courage nextsix-figure determination realized focus resilience completion summit

What images, words, or phrases come to mind when you think of "success"?

Word cloud created on https://www.wordclouds.com/

Al generated image of "Success" by ChatGPT – July 8, 2025



Rethinking Success





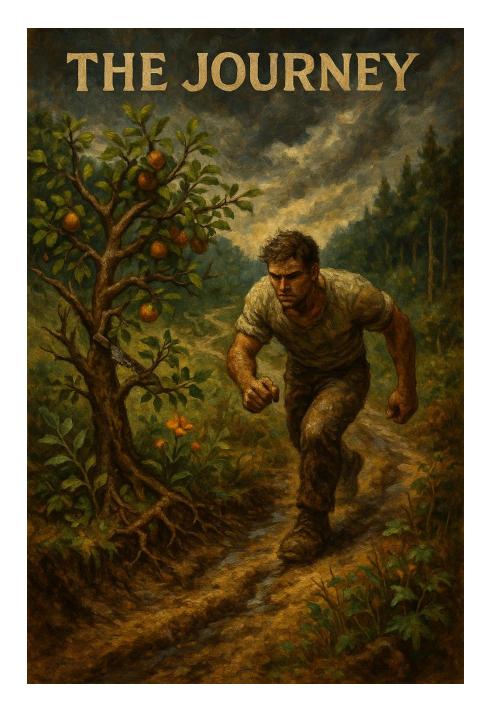
This is success.

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living motivation finished make

triumph billionaire progress
innovation advancement money strategy
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This is also success.



Al generated image of "Journey" by ChatGPT – July 8, 2025

Rethinking Success

Success as Destination	Success as Journey
Destination / Arrival	Journey / Progress / Ongoing
Linear Beginning → End	Messy / muddled Story - The messy middle
Performance & persistence	Being and Becoming
Measurable Tests, diplomas, sales	Meaningful Relationships, feelings, skills
Individual	Communal
Static	Dynamic
Metaphors: Ladder, climbing, keys	Trees, garden, trip, road, playdough



What my ESL program measures:

- Pre and Post Test results
- Attendance &Contact/Instructional Hours
- Measurable Skill Gains
 - Diploma
 - Moving up a level
 - Job training*

What my ESL program measures:

- Pre and Post Test results
- Attendance & Contact/Instructional Hours
- Measurable Skill Gains

Literacy looks like this:

What my ESL program measures:

- Pre and Post Test results
- Attendance & Contact/Instructional Hours
- Measurable Skill Gains

Seny passed the exam and moved up to the

Noor completed his forklift certification.

Noor gained confidence, studied in class and on his own; wrote his first ever sentence (in any language).

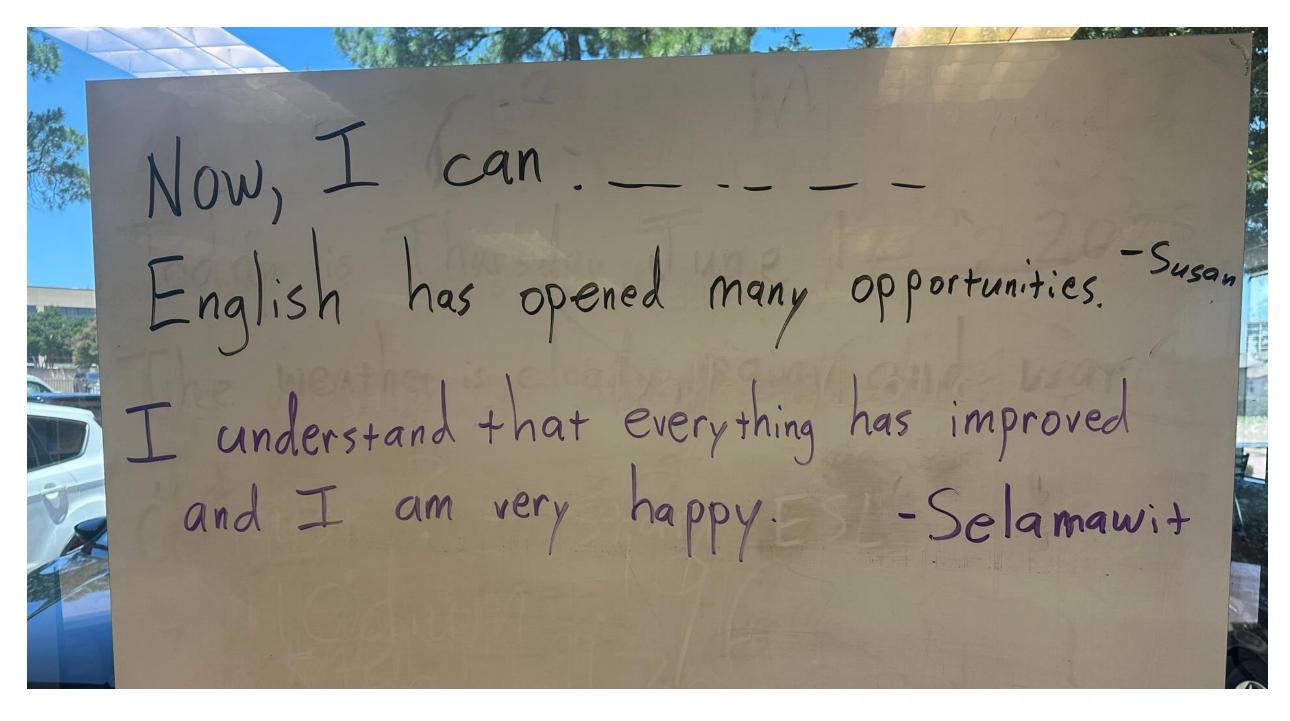
Literacy looks like this: longer attends ESL because it is too far.

Crystal & Jamilah started cosmetology school. Their attendance in ESL has dropped to 50%.



VS.

Remember My Class?







Success Stories

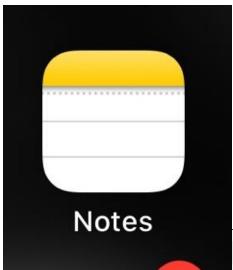
- Jamilah is enrolled in beautician certificate - Kasraw is taking college classes

- Hokoma is applying for a better job

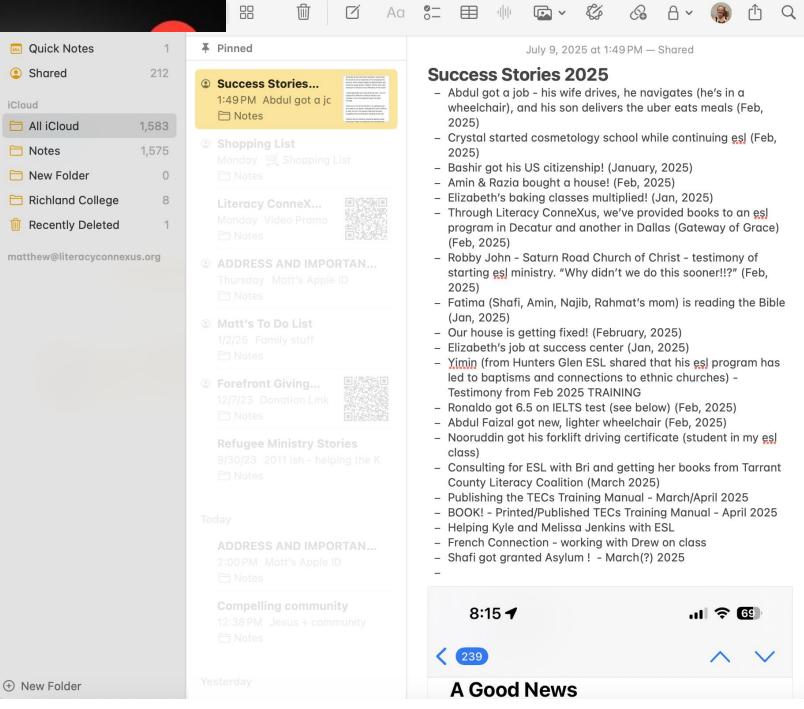
- Juru Nora got a job at Kraft

-Kadijah got a job at Wal-Mart last month

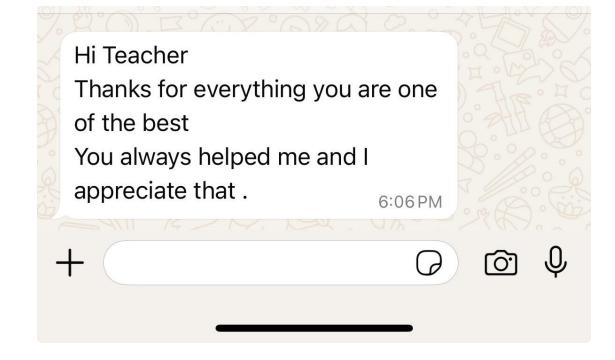
-Blanca is now a cook at Chilis.



Let's Get Practical



Notes App
Since January 2025
Every Success →
STOP → Make a Note
Big or Small
Include picture or screenshot



Let's Get Practical

What are you measuring?	How are you measuring it?	How are you celebrating it?
Academic English skills	Pre- and post formal written test	 → Diploma at graduation → Show students progress on test
Life Celebrations or Wins	Asking students 1x a week to share good things	 → Celebration wall → Share time at end of each month + birthday party or baby shower
Job Skills / Workforce English	` · ·	 → "I'm work-ready" badges → Skill badges (typing, computer, cashier, etc.)

How do students know they are successful?

Tell them



Show them

Let's Get Practical Final Ideas

Alternate Assessments
Self-Assessments & Self-Reflection

(See Handouts)



Some Caveats



"Learning English" What is success?

Widening the bar

Literacy (maybe?)

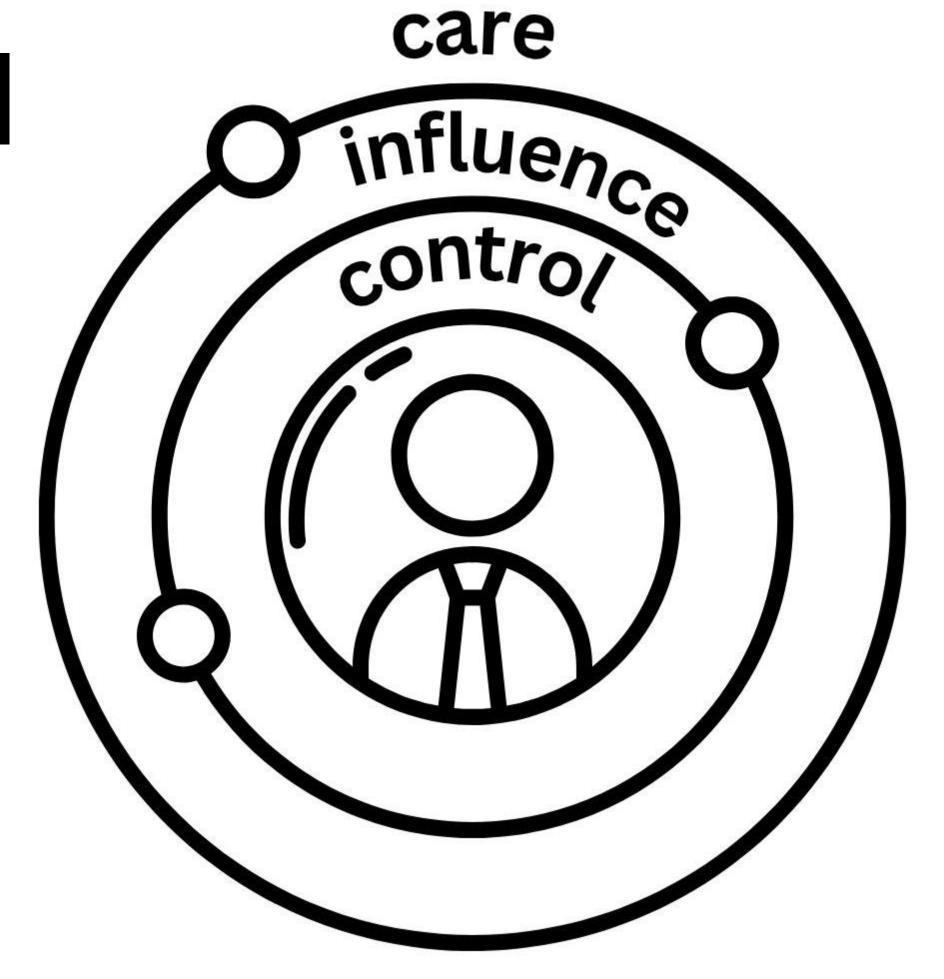
looks like this?

Writing a sentence.

Literacy (often)

looks like this

I can't control everything



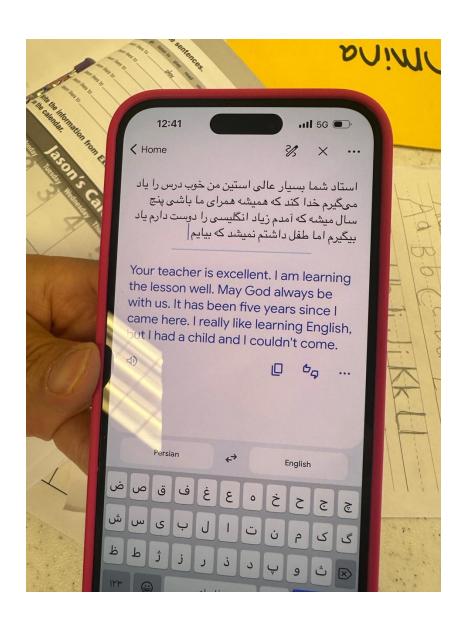
This idea is widely associated with Stephen Covey's 7 habits book: Covey, S. R. (1989). The 7 habits of highly effective people: Powerful lessons in personal change. Free Press, but I came across it in discussions with friends.

Final Reflection



organizations to promote literacy







Let's Connect:

Matthew Johnston

Matthew@LiteracyConneXus.org

Teaching English ConneXus (TECs)
ESL Trainer & Outreach Catalyst

Literacy ConneXus

214-680-3435



Sources

Covey, S. R. (1989). The 7 habits of highly effective people: Powerful lessons in personal change. Free Press.

Center for Adult English Language Acquisition. (n.d.). *Assessment in the classroom*. Center for Applied Linguistics. https://www.cal.org/caela/scb/III B AssessmentintheClassroom.pdf

Measurable Skill Gains - Texas Workforce Commission. (2023). *Adult education and literacy performance guide*. https://www.twc.texas.gov/sites/default/files/wf/docs/ael-performance-guide-twc.pdf

Recommended Further Reading

Comings, J., Parella, A., & Soricone, L. (1999). *Persistence among adult basic education students in pre-GED classes*. National Center for the Study of Adult Learning and Literacy. https://ncsall.net/fileadmin/resources/research/report12.pdf

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Lenz, B. (2001). Focus on Basics, 5(C), NCSALL. [Using learner narratives as alternatives to traditional measurements or assessments – letting students say what success means to them]